Clearspan Mobile Installation for Android

1. In Google Play, search for **Clearspan Mobile**.

2. Tap **Install**.

3. Once the install completes, tap **Open**.

4. Read the **End User License Agreement** and then tap **Accept**.

5. Tap **Accept** again.

6. Tap **Skip**.

8. Tap Continue.

9. Enter your Illinois Tech email address in the Username field and then your default VoIP password in the Password field.

   Your default VoIP password is: **Miesiit20!**

10. Tap Allow on all permissions prompts.
11. Read the **E911 Disclosure** and tap **Accept**.

12. Confirm your mobile number is correct. If not correct, put in the right number. Tap **Continue**.
13. Confirm your mobile number again. Tap **Not Now**.

**Clearspan Anywhere Calling**

Would you like to configure Clearspan Anywhere to receive business calls while logged out?

Confirm your mobile number.

312-555-1234

- **Not Now**
- **Yes**

14. If successful, you should see the below screen.

If you need assistance, please contact:

**OTS Support Desk**

Phone: 312-567-3375 (x7DESK)

Email: supportdesk@iit.edu

In-person: Galvin Library, Upper Level