Clearspan Mobile Installation for iOS

1. In the App Store, search for Clearspan Mobile.

2. Tap Get.

3. Once the install completes, tap Open.

4. Read the End User License Agreement and then tap Accept.

5. Tap Accept again.
6. Tap **Skip**.

7. Enter **https://app.sip.net.internet2.edu** in the **Server Address** field.

8. Tap **Continue**.

9. Enter your Illinois Tech email address in the **Username** field and then your default VoIP password in the **Password** field.

   Your default VoIP password is: **Miesiit20!**
10. Read the **E911 Disclosure** and tap **Accept**.

11. Confirm your mobile number is correct. If not correct, put in the right number. Tap **Continue**.
12. Confirm your mobile number again. Tap **Not Now**.

**Clearspan Anywhere Calling**

Would you like to configure Clearspan Anywhere to receive business calls while logged out?

Confirm your mobile number.

312-555-1234

- [Not Now]
- [Yes]

13. Tap **OK** or **Allow** on all permissions prompts.

14. If successful, you should see the below screen.

If you need assistance, please contact:
**OTS Support Desk**
Phone: 312-567-3375 (**x7DESK**)
Email: supportdesk@iit.edu
In-person: Galvin Library, Upper Level